# Growing up in the Internet Shadow and What Next?

### Roch Guérin Dept. Comp. Sci. & Eng. Washington University in St. Louis



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  - They are, in alphabetical order, M. H. Afrasiabi (Penn), J. C. de Oliveira (Drexel), S. Venkatesh (Penn) and S. Weber (Drexel)
- Errors, inaccuracies, and omissions in the non-technical part are, however, all mine

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# The Internet (R)evolution

#### From less than 4 millions users in 1990

http://www.internetsociety.org/internet/what-internet/historyinternet/brief-history-internet-related-networks

#### NSFNET T1 Backbone 1990



#### To about 2.5 billions users in 2013

http://www.internetworldstats.com/stats.htm



From ftp://ftp.cs.toronto.edu/doc/maps/nsfnet.ps

From <a href="http://www3.nd.edu/~networks/Image%20Gallery/gallery.htm">http://www3.nd.edu/~networks/Image%20Gallery/gallery.htm</a>



### Quantifying the Internet Phenomenon



From a few hundred hosts to over a billion in a span of about 30 years (~<u>seven</u> orders of magnitude), and the growth is not over (only ~40% of the world's population is connected and IoT promises further growth)



 From less than 100 route entries in core routing tables to close to half a million routes in 25 years (a growth of close to <u>four</u> orders of magnitude)

Source: http://bgp.potaroo.net

Source: http://www.isc.org/solutions/survey/history



# Putting Things in Perspective

Railroad (US)

United States Census Bureau

Telegraph (US)

United States Census Bureau

#### Telephone (US)

http://galbithink.org/telcos/telephones-1876-1981.xls



- These were arguably some of the most transformative technologies of their time, but they pale in comparison to the Internet
  - Railroad: About four orders of magnitude growth in 60 years, and then flat
  - **Telegraph**: Less than two orders of magnitudes in 75 years, and then a precipitous drop
  - **Telephone**: Five orders of magnitude growth in 100 years, and then mostly flat
  - Mobile: About two orders of magnitude growth in 20 years, but starting to saturate (even worldwide)



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Mobile (US) http://www.ctia.org



### And What It Means for Internet Research

- The impact of your work • Scaling things up to in the early 1990s today's environment Your work Your work The Internet circa 1990 The Internet today
  - There are still lots of fun things to do in Internet research, but the glory years are gone and unlikely to come back



#### A Unique Combination Unlikely to Repeat Any Time Soon

- The Internet revolution is really the semi-conductor revolution
- As is common in such instances<sup>\*</sup>, the new technology is first used to make existing designs better, before realizing that it allows entirely new designs, *i.e.*, the network as the computer or rather a computing network



From <u>http://atomictoasters.com/wp-</u> content/uploads/2010/12/Telephone-Operators.jpg

\* Brian Arthur, "The Nature of Technology: What it is and how it evolves."



From <a href="http://en.wikipedia.org/wiki/Crossbar\_switch">http://en.wikipedia.org/wiki/Crossbar\_switch</a>





http://www.phworld.org/switch/4ess.jpg



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# The Internet Paradigm Shift



Routers "compute"
 on packets rather
 than just
 transmitting them



- And arguably, IP's success is largely due to picking "just the right level of computation", *i.e.*, neither too little, nor too much
- Some may argue that the next logical steps is to ride the computation wave further and increase the level of computation the network performs, but the jury is still out
- More importantly though, irrespective of the outcome, we are looking at <u>evolution and not revolution</u>, so that barring another technology discontinuity that will usher in the potential for drastically new designs, we are now stuck in an age of progressive changes



# Networking Research From Revolution to Evolution

- There are clearly many interesting networking problems that remain to be solved, but
  - Barring a new technology paradigm shift, most efforts are likely to be improvements to the functionality or performance of existing solutions
  - Getting recognition or adoption of your work is likely to be increasingly difficult, unless you target a specific and active subcommunity
- Fortunately, the now ubiquitous nature of the Internet has also created many new and challenging research areas. I'll mention two.
  - 1. How do you get things done/adopted in large-scale networks?
  - 2. Can we predict what outcomes emerge from networked interactions and why?



### **TECHNOLOGY ADOPTION IN LARGE-SCALE NETWORKS**



#### The Adoption Conundrum of Network Technologies

- Useful above a certain adoption threshold, but how to get there?
  - See, *e.g.*, A. Ozment and S. E. Schechter, "Bootstrapping the adoption of Internet security protocols." Proc. WEIS 2006, Cambridge, UK, for a relevant discussion





The Adoption Conundrum of Network Technologies

• And there are plenty of examples to illustrate the adoption challenges of network technologies & services



- DNSSEC standard first published in 1999, but updated in 2005, and again in 2008
- Sweden deploys DNSSEC in 2005
- IANA signs the root zone of the DNS in 2010
- Still barely a few % of sites in 2014...

- IPv6 standardized circa 1998
- IANA allocates last block in February 2011
- World IPv6 Day in June 2011
- World IPv6 Launch in June 2012
- Still, it took IPv6 15 years to go from 0 to just over 45,000 websites (out of 1M)...



# Framing the Problem

- How do we overcome the "chicken-and-egg" adoption dilemma faced by most network technologies and services?
- It is a serious problem that has affected or delayed the success of many network technologies
  - See IAB Workshop on Internet Technology Adoption and Transition (ITAT), Cambridge, UK, December 2013
- Bundling is a potentially useful mechanism to overcome initial adoption hurdles
  - I like A but don't care too much for B, but will still adopt A+B and in the process help improve B's eventual adoption
- Great idea, but when will it actually work (and not hurt)?
- Surprisingly, not much is known on the subject, and exploring the question turns out to be a lot of fun



### What Do We Know About the Question?

- Two relevant bodies of work
  - Product and technology diffusion
  - Product and service bundling
- Much work in marketing research on product diffusion in the presence of externalities
  - Little or no work accounting for the impact of bundling
- Investigation of bundling strategies has focused on devising optimal pricing strategies
  - Models account for product demand correlation, and highlight the benefit of negative correlation
  - Until recently, externalities were absent from these models
  - Three recent works have explored bundling with externalities
    - All three focus on optimal pricing and assume independent demands, *i.e.*, no correlation in the values users assign to different products



# Setting Things Up

Modeling individual adoption decisions based on utility functions ۲

 $V_i(x_i(t)) = U_i + e_i x_i(t) - c_i$ , where

- $U_i$  is the user's (random) valuation for technology *i* (follows a certain distribution)
- $e_i$  is the strength of technology *i*'s externality factor (how value increases with adoption)
- $x_i(t)$  is the level of adoption of technology *i* at time *t* (varies from 0 to 1)
- $-c_i$  is the adoption "cost" of technology *i* (resources, training, upgrades, acquisition, etc.)
- Adoption  $\Leftrightarrow V_i(x_i(t)) > 0$ , with equilibria such that  $h_i(x_i^*) = x_i^*$ , where  $h_i(x) = P(U_i > c_i e_i x_i)$ •
  - Rational users want to see positive utility from adopting
  - Equilibria when # adopters exactly matches # users with positive utility
- When bundling two technologies (1 and 2), the bundle's utility V(x(t)) is of the form ۲ V(x(t)) = U + ex(t) - c
  - Where<sup>†</sup>  $U = U_1 + U_2$ ,  $e = e_1 + e_2$ ,  $c = c_1 + c_2$ , and x(t) is the bundle's adoption level at time t —

The question we seek to answer is "When is  $x^* \ge \max\{x_1^*, x_2^*\}$ ?" With a focus on the impact of the *joint distribution*  $F(U_1, U_2)$ ; and in particular correlation

<sup>†</sup> Can be generalized to account for complements/substitutes and (dis)economies of scope



### Win-Win Scenarios (simple distribution)



#### For WW outcomes: Choose technologies that are

1. (a) either heterogeneous in cost-benefit structure

(b) or average (in cost & externality)

2. Sufficiently correlated in user valuation, but not too much



### Lose-Lose Scenarios (simple distribution)



#### LL outcomes can arise when valuation correlation is negative enough

- Negative correlation means that few users like both services
- Can prevent early adoption phase to reach critical mass, *i.e.*, past the adoption level for which externality can start fueling continued adoption growth





- WW outcomes qualitatively similar in behavior
  - Correlation must exceed a threshold
  - Exceeding that threshold can be harmful



## LL Scenarios (a more realistic distribution)



- LL outcomes under similar conditions
  - Arise again mostly for negative correlation



# Summary

- Bundling as a tool (though clearly not the only one) to address the chickenand-egg adoption problem faced by network technologies
- **Main finding**: Correlation in how users value technologies appears to play an important (enough positive correlation, but not too much)
  - Positive correlation helps attract early adopters beyond the critical mass needed for externalities to kick-in
  - Too much positive correlation creates a large pool of users that don't value either technology, hence potentially limiting overall adoption
  - Correlation creates "discontinuities" by affecting whether or not the critical mass threshold is crossed
- The results are obviously preliminary and call for further investigation and preferably empirical validation



#### DOES GREATER CONNECTIVITY MAKE FOR GREATER PARTISANSHIP?



# The Role of Party Affiliation

- The ubiquity of modern communications means that we are constantly aware of, and possibly influenced by the opinions of our peers (or groups of peers)
- There is also no denying that we are living in an increasingly polarized world (stark divide between for/against with little in lieu of intermediate opinions)
- Are these two factors connected, and can we investigate this question in a principled manner?



### A Generic Model of Opinion Formation in a Network

- A (fully-connected) network of *n* vertices
  - Symmetric interaction weights  $\{w_{ij}\}$ :  $w_{ij} = w_{ji}$ ,  $w_{ii} \ge 0$
  - Network *state* (opinions)  $\mathbf{x} = (x_1, \dots, x_n)$  in  $\{-1, +1\}^n$
  - (State) *update* sums:  $S_i(\mathbf{x}) = \sum_j w_{ij} x_j$



- Asynchronous state updates  $x \to x'$ :
  - A weighted majority opinion

 $x'_{i'} = \operatorname{sgn} S_{i'}(\boldsymbol{x}) = \operatorname{sgn} \Sigma_j w_{i'j} x_j \text{ (some } i')$  $x'_i = x_i \quad (\text{for } i \neq i')$ 

- Given:
  - Initial state x(0)
  - "Honest" update schedule  $\{i(k), k \ge 1\}$
  - Asynchronous update dynamics on  $\{-1,+1\}^n$   $\mathbf{x}(0) \rightarrow \mathbf{x}(1) \rightarrow \mathbf{x}(2) \rightarrow ... \rightarrow \mathbf{x}^*$
- This basic system is known to always converge to one of (exponentially) <u>many</u> fixed points (equilibria)  $\mathbf{x}^*$ , s.t.  $x_i^* = \operatorname{sgn} S_i(\mathbf{x}^*)$   $(1 \le i \le n)$



# **Overall Approach**

- Consider (initially) a full network, *i.e.*, all users communicate with (are aware of) each other and influence each other's opinions
- Introduce a two-party structure on the network
  - Users belong to one party or the other
- Investigate influence of *party* on opinion formation dynamics and equilibria
  - Starting from some distribution of initial opinions, how do opinions evolve and eventually settle?
- Two distinct models that account for party influence in different ways
  - 1. Party affiliation as the *dominant* factor in determining how users influence each other: **Random interactions** model
  - 2. Party affiliation as an *indirect* factor in determining how users influence each other: **Profile-based interactions** model



# Random Interactions Model

- Influence weights between users are random, but biased as a function of party affiliation
  - Party affiliation *directly* affects users' influence on each other
    - Users in the same (different) party are more likely to influence each other positively (negatively)
  - In the context of a *two party* system:  $P_1$  and  $P_2$

$$\widetilde{w}_{ij} = \begin{cases} w_{ij} & \text{if } (i, j) \in P_1 \times P_1 \text{ or } P_2 \times P_2 \\ -w_{ij} & \text{if } (i, j) \in P_1 \times P_2 \text{ or } P_2 \times P_1 \end{cases}$$

- $w_{ij}$  is a (+1,-1) Bernoulli r.v. with parameter  $p \in (1/2,1]$ , where p captures strength of party bias
  - *Positive* bias for *intra-party* interactions
  - *Negative* bias for *inter-party* interactions



# Main Findings

- Polarized outcomes arise with high probability (asymptotically approaching 1), even in the presence of only moderate party bias
  - This occurs even in relatively small populations (*n*=100)
- The result holds even under various relaxations
  - Presence of "independents"
  - Presence of "zealots"
  - Introduction of a network structure (Erdös-Rényi)
- In other words, when party affiliation is the dominant influence factor, *polarized outcomes are now the norm*



Impact of population size nFull graph – No independents



Convergence to polarized outcome Full graph – 60% of independents (*n*=100)









# A Profile-Based Model

- Users are characterized by their profile
  - Voting record (for or against) on a set of  $\kappa$ previous independent issues
  - Node *i*'s profile:  $\pi_i = (\pi_{i1}, \dots, \pi_{i\kappa})$
- Profiles are random, but party affiliation biases the odds of a for/against position on a given profile issue
  - i.i.d. signed Bernoulli random variables, each with a party induced bias
- Users influence each other based on how well their profiles are aligned, *i.e.*, the number of issues on which they hold the same opinion
  - An *indirect* party influence model





$$P\{\pi_{il} = +1\} = p > 1/2$$
  

$$P\{\pi_{il} = -1\} = 1 - p < 1/2$$
 Party  $P_1$ 

$$w_{ij} = \left\langle \pi_i, \pi_j \right\rangle = \sum_{l=1}^{\kappa} \pi_{il} \pi_{jl}$$

# Main Findings

#### Profiles of size κ=3 Population size *n*=100

- Diversity of outcomes is preserved
  - Multiple possible equilibria (independent of population size, though dependent on strength of party bias and profile size)
  - Final equilibrium depends on initial opinions
- Heterogeneity of opinions within a party remains at equilibrium, even under heavy party bias
  - Heterogeneity declines in terms of both number of possible outcomes and level of dissent within a party, but does not disappear





Convergence to equilibria from random initial opinions - Full graph



Convergence to equilibria from random initial opinions - Erdös-Rényi graph





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# Summary

- The glory days of Internet research are behind us
  - It is still possible to do interesting and fun work, but we are unlikely to again see the same level of visibility and excitement
- There is, however, a whole slew of new "networking" problems made possible by the ubiquitous connectivity the Internet affords
  - I offered two among many possible examples
    - Understanding how to effectively *upgrade* a large-scale network infrastructure
    - Opinion formation in partisan networks



### References

[1] R. Guerin, J. C. de Oliveira, and S. Weber, "Adoption of bundled services with network externalities and correlated affinities." To appear in ACM Transactions on Internet Technology (early version available on <u>ArXiv</u>, October 2013).

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[3] M. H. Afrasiabi, R. Guérin, and S. Venkatesh, "Spin glasses with attitude: opinion formation in a partisan Erdös-Rényi world." Proc. ITA 2014 Workshop, San Diego, CA, February 2013.

